

FAQ's

Q. I lost my gate code. What do I do?

A. E-Mail pawpoint@pawpoint.org and provide your name, address and current Paw Point tag number. The Paw Point Committee will respond to you with the gate code.

Q. I lost my tag. What do I do?

A. Send \$10.00 along with your tag #, name and address to Lake Roland Nature Council, 1000 Lakeside Drive, Baltimore, Maryland 21210 stating that you need a replacement tag.

Q. I do not live in Maryland. Can I join Paw Point?

A. Out of state applicants must include copies of rabies and licensing paperwork from the jurisdiction in which they reside along with their membership application.

Q. Can someone other than me bring my dogs to Paw Point?

A. Anyone entering Paw Point must be a registered member and any dogs brought into Paw Point must also be registered by their owners. One person may only bring two dogs into Paw Point at a time.

Q. Will I be sent a notice to renew my membership?

A. Paw Point is a volunteer run organization and does not have the resources to notify members of their need to renew their membership annually. All Memberships run January 1st to December 31st of any given membership year.

Q. What if I own three or more dogs?

A. Two dogs may be registered per Paw Point dog park application. Additional dogs may be registered on additional applications, up to two dogs per additional application with an additional \$35 membership fee. One person may only bring two dogs into Paw Point at a time, an additional handler would need to be present for the additional dogs.

Q. Can I bring my children into Paw Point?

A. For safety reasons, no one under 12 years old can be brought into Paw Point. Violation of the rule will result in termination of membership.

Q. Can my dog(s) swim at Paw Point?

A. There is a designated swim area for dogs at Paw Point. Members use this area at their own risk. If your dog is a weak swimmer, please provide your dog a canine life vest. If your dog has difficulty entering and exiting the water and is at risk of harm, please forgo utilizing the water access area. Please note that water access will be closed at the discretion of the Park Rangers due to park patron and dog safety concerns based on prevailing weather and icing conditions.

Q. What do I do if approached by a Park Ranger?

A. At times Park Rangers will do spot checks, requesting tags and will issue citations to non-members who have gained access to the dog park. If a Park Ranger approaches you, please provide them with your Paw Point tag number and name.

Q. Does Paw Point pro-rate or offer discounts on memberships?

A. No. Paw Point memberships are valid January 1st – December 31st of any given membership year.

Q. Why does maintenance occur within Paw Point without prior notification to the membership?

A. Numerous public, private and volunteer entities provide maintenance within Paw Point. Due to scheduling irregularities of staffing, equipment utilization, weather and ground conditions, it is impossible to provide a specific time or time window. Therefore, to keep Paw Point accessible to members as much as possible, the committee has chosen not to close Paw Point for extended time periods with the understanding that maintenance might only occur within a small window of the extended closure. The maintenance performed provides aesthetic, sustainability and safety improvements for all members of Paw Point.

Q. What should I do if I want to volunteer in Paw Point?

A. E-Mail pawpoint@pawpoint.org and provide your name and area of interest, there are numerous opportunities to volunteer in Paw Point.

If you have additional questions that are not explained in this fact sheet, please feel free to contact

pawpoint@pawpoint.org